

FAQ - Guardian Angel

Q. How do I know Guardian Angel is working?

A. If you click on the 'How am I doing?' section you will see a 'Counting of the Keystrokes' field. The figure displayed will increase as you use your computer.

Q. When will the program start working?

A. KAZ Guardian Angel starts working the minute it is installed and activated. Once the user clicks on the 'Personal Settings' and confirms 'OK', the program will start to work. You can then close the screen and the app will be minimised to your task bar.

Q. The program told me I typed at 78 w.p.m. but now it shows I only type at 2 w.p.m.?

A. The typing speed displayed is a 'Live' typing speed, therefore the w.p.m. count will vary as to your typing performance during the interval as indicated in the permitted range. This display figure will continually change.

Q. Does the program count mouse usage?

A. Yes, the program does count mouse clicks but does not register them in the 'How am I doing?' section - 'Counting of the Keystrokes' display.

Q. Why does the micro pause come on when I haven't been typing?

A. The clock is on a 'rolling' 3-5 minute counter. If you haven't been typing, you may have been using the mouse. However, if you do not use your computer or mouse at all KAZ Guardian Angel will recognise this and not initiate breaks.

Q. Why is there a 'No Audio' button?

A. This is so the program can be used in working environments where there is a need for quiet.

Q. Will this work on my windows 10 P.C.?

A. Yes, and previous versions.

Q. Will this work on my new Mac OS X - El Capitan

A. Yes, and previous versions.